

# Eviction Diversion Mediation Program El Paso County



**Free mediation services between tenants and landlords with conflicts involving non-payment of rent, alleged lease violations, and security deposits.**

## What is Mediation?

Mediation uses trained, neutral third parties who help the parties talk to each other and find a mutually beneficial solution. The mediation is held remotely, and each party can choose to attend by video conference or phone. Mediation usually takes place within a week of the written request to participate in this program.

## Why Mediate?



**Save time and money.** Mediation is free and can be scheduled faster than a court hearing.



**Produce a creative solution.** Craft an agreement to meet your needs.



**Less Stressful.** You have control over the outcome in a more informal environment.



**Remain confidential.** Unlike court procedures, mediation communications are confidential.

## Interested?

To schedule voluntary, free mediation for landlords and tenants prior to the landlord filing an eviction complaint, please follow [this link](#). Note that both the landlord and tenant(s) must be willing to mediate for this service. This service is sponsored by Division CARE (Court Assisted Recovery from Eviction) of the 4th Judicial District and only applies to landlord and tenant disputes in El Paso County.

## Sign up for Mediation Here:

Scan the QR Code




**Or visit:**

[signupgenius.com/go/10C0D4CAEAB28A2F5CF8-46708195-care](https://signupgenius.com/go/10C0D4CAEAB28A2F5CF8-46708195-care)

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